



Solution providers for Digital Creation

VACANCY :

Digital Signage AV Engineer:

May 2020

Freehand is a successful digital media systems and services company which has been established for over 35 years. We specialise in the development and supply of state of the art Digital Signage, video editing & compositing, and DVD production, making use of the latest applications software based on the fastest PC and Mac platforms available.

Our main client base for digital signage is in the retail industry and currently all our clients are closed due to CoronaVirus. We know that once our retail clients are able to re-open, we will have an exceptional demand on our services hence the need to recruit an experienced AV Engineer.

A vacancy has arisen for an experienced AV Engineer to be responsible for supporting our pre and post sales activities by carrying out Digital Signage installations. The role will be multi-functional in that technical support, training, installations and site-surveys will form part of the role and will be required to have exposure to current clients and new business. Because of the nature of installations into retail outlets, this will involve evening - night and early morning on-site working for which time-off in lieu will be provided..

The position calls for an experienced AV engineer and preference will be given to prospects who have a proven track record in retail AV installations.

We work very closely with Samsung & LG and other display and hardware/software manufacturers and Digital Signage solutions involving BrightSign and Datapath. Experience with these solutions will be a bonus, and appropriate training will be given to enable the successful candidate to maintain the high standards we expect.

Although primarily office based, the role will necessitate visiting clients and prospects throughout the U.K and occasionally Europe. We have strong sales into the retail environment to such global brands as Stella McCartney, Gucci, Selfridges, Hackett and Calvin Klein etc so an understanding of visual merchandising would be a distinct advantage. We have recently installed AV solutions in pop-up shops in Carnaby Street for The Rolling Stones, and Queen.

The successful candidate should have a history of achieving objectives, be a self-starter with a dynamic and proactive approach. As this is very much a client-facing role, an excellent command, of the English language is a necessity, both oral and written and the successful candidate should be self-confident and of smart appearance with technical knowledge of large format displays.

The position is based in our beautiful offices in Dunsfold Park, Cranleigh, (between Guildford and Horsham), and offers opportunities for growth and development both within the company and the role. As the successful candidate will be required to visit customers (using the company "pool" vehicle), our insurance company requires the candidate to have a full driving licence and be aged 25+,

The company offers an excellent benefits package including Private Health Insurance, Life Insurance etc, a salary commensurate with age and experience will be provided for the right candidate.

General candidate characteristics

- General understanding of IT and Networking including Digital Signage, Video, TV,
- Experience in a technical support - ideally in a similar marketplace.
- Self-sufficient & confidence in own abilities with Excellent communication skills both written and oral.



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- Eager to embrace new products & technology.

No agencies please.

Please reply by email by submitting your cv to info@freehand.co.uk stating current salary & benefits package. Please also give an indication of salary expectations and availability.